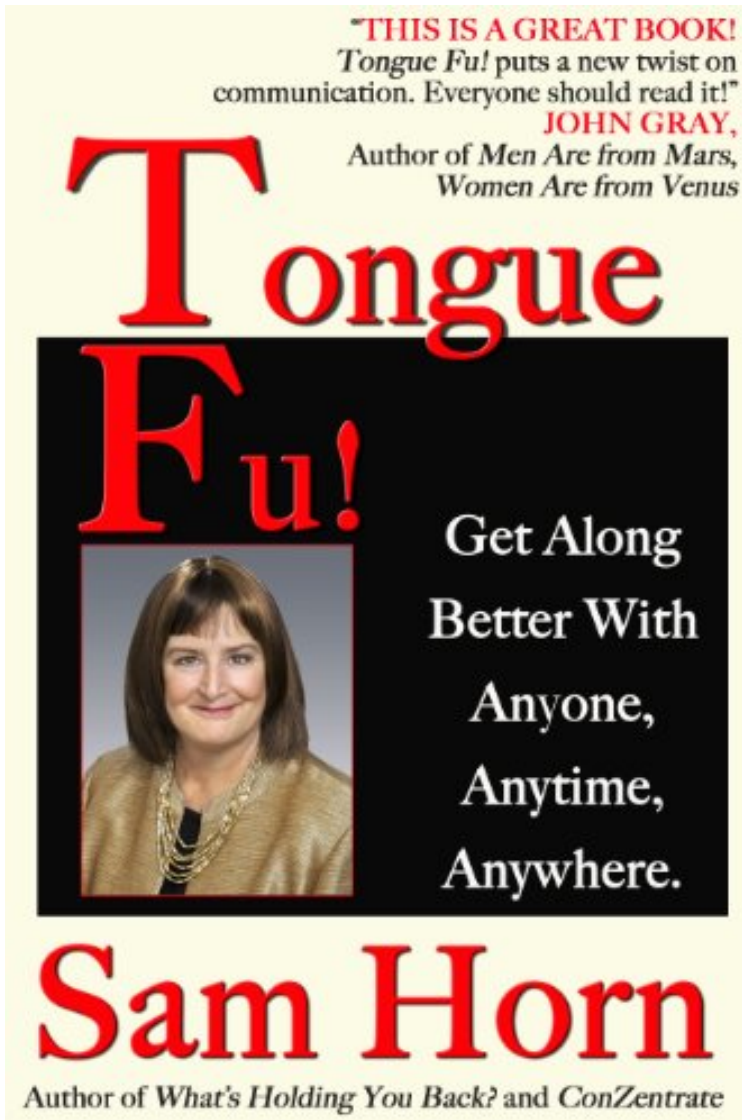


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# Tongue Fu!: Get Along Better With Anyone, Anytime, Anywhere (English Edition)



Par Sam Horn

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## Description :

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our day (life)! In these stressful times, it's more important than ever to learn how to think before we speak so our communications lead to cooperation, not conflict. This book introduces EXACTLY what to say and do when dealing with people who are upset, unreasonable or not treating you with the respect you want, need and deserve. It also teaches how to model gracious, diplomatic, pro-active communication so people are motivated to respond in kind. Discover for yourself why Tongue Fu! has been taught around the world for hundreds of organizations including NASA, Boeing and the U.S. Embassy in London, and why it's been featured or favorably reviewed in Investors Business Daily, Readers Digest, Foreign Service Journal, Publishers Weekly and Washington Post. Never be tongue-tied or tongue-twisted again. With Tongue Fu!, you'll learn how to stand up for yourself and hold bullies accountable for their unacceptable behavior. And, you'll learn how to turn resistance into rapport so you get along better with just about anyone, anytime, anywhere.

Présentation de l'auteur Would you like to know what to do and say when: \* people are being unfair, unkind or inappropriate? \* you have to say no or give bad news? \* someone is blaming you for something that's not your fault? \* customers are complaining? \* co-workers are gossiping and spreading untrue rumors? \* kids are out of control? \* your boss or spouse is a bully? \* you're about to lose your cool and say something you'd regret? If you answered yes to any of the above questions; you're in the right place. Isn't it ironic? We're taught math, science and history in school - we're not taught how to deal with difficult individuals - without becoming one ourselves. We're not taught how to keep rude, angry, aggressive people from ruining our day (life)! In these stressful times, it's more important than ever to learn how to think before we speak so our communications lead to cooperation, not conflict. This book introduces EXACTLY what to say and do when dealing with people who are upset, unreasonable or not treating you with the respect you want, need and deserve. It also teaches how to model gracious, diplomatic, pro-active communication so people are motivated to respond in kind. Discover for yourself why Tongue Fu! has been taught around the world for hundreds of organizations including NASA, Boeing and the U.S. Embassy in London, and why it's been featured or favorably reviewed in Investors Business Daily, Readers Digest, Foreign Service Journal, Publishers Weekly and Washington Post. Never be tongue-tied or tongue-twisted again. With Tongue Fu!, you'll learn how to stand up for yourself and hold bullies accountable for their unacceptable behavior. And, you'll learn how to turn resistance into rapport so you get along better with just about anyone, anytime, anywhere.